

SOURABH C C

Senior UX / UI Designer - Enterprise Security & AI-Driven Product Experiences

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PROFESSIONAL SUMMARY

Enterprise UX/UI Designer with **10+ years designing research-led experiences** for complex, security-critical B2B platforms across Web, iOS, and Android. Currently leads UX for DigiCert's Software Trust Manager and Secure Release Monitor - security and PKI products spanning multiple themes and cross-functional teams. AI-forward practice: designs AI-powered features and uses Claude Code, OpenAI Codex, and Figma Make to accelerate research synthesis and prototyping under documented data-governance and compliance safeguards.

SKILLS

UX & Product Strategy: User Research, Information Architecture, Interaction Design, Wireframing, Prototyping, Usability Testing, Accessibility (WCAG), Design Systems, Roadmap Prioritization

Tools: Figma, FigJam, Vercel, Adobe, Pendo, Zeplin, XMind, Stark, VS Code

Web Technologies: Working knowledge of CSS and React / React Native to inform implementation-aware design decisions

AI-Driven Design & Governance: Explainable AI features with trust & accuracy safeguards; AI-accelerated workflows (Claude Code, OpenAI Codex, Figma Make) for rapid prototyping and research synthesis; competitive AI-UX analysis; trained on data privacy, security, and AI-policy compliance

PROFESSIONAL EXPERIENCE

Senior UX Designer

May 2024 – Present

DigiCert (DigiCert Security India) · Bangalore, India

- Lead UX across research, information architecture, and interaction design for two enterprise platforms - Software Trust Manager and Secure Release Monitor securing code-signing keys and the software supply chain, balancing concurrent workstreams across cross-functional engineering teams.
- Designed SRM AI Insights, an AI-powered module surfacing per-release and per-vulnerability insights, with explainability and accuracy safeguards suited to security-critical decisions.
- Planned and presented quarterly UX product-health reviews to leadership, turning NPS and Pendo adoption data into roadmap priorities; surfaced that **3 of 60 features drove 80%+** of engagement and that the highest-value Premium users were least satisfied, reframing the future roadmap.
- Led competitive UX analysis of AI-driven security tools, consolidated keypair & certificate creation into a guided wizard shipped as an interactive prototype, and drove Unified Navigation across the DigiCert ONE portfolio.
- Applies Claude Code, OpenAI Codex, and Figma Make for rapid prototyping and research synthesis under DigiCert's AI-usage compliance practices.

Senior UI/UX Designer

Sep 2021 – May 2024

Unisys · India

- Led user research, usability testing, and product modernization across web and mobile; **analysis of 1,000+ user interactions** drove iterative improvements that **lifted engagement ~40%**.
- Built custom React Native components for the Unisys digital-banking app, **cutting system errors ~30%** and accelerating delivery through close collaboration with engineering.

Senior UX/UI Designer

Jan 2020 – Aug 2021

Talview · India

- Designed an end-to-end job requisition management platform for recruiters and hiring admins, owning the work from conceptual design through style guide and high-fidelity UI.

UX/UI Designer

Feb 2019 – Dec 2019

Itelite · India

- Established brand guidelines and a design system from scratch, improving delivery cycle time and lifting customer satisfaction.

UI Designer / Developer

Feb 2016 – Dec 2018

Maximizer Ventures · Bangalore

- Designed UI for SEO tools — sketching, wireframing, high-fidelity mockups, and prototyping.

CERTIFICATIONS

- Certified Usability Analyst (CUA) - Human Factors International (HFI), 2024
- UX Strategy Fundamentals, Udemy, 2021
- Information Architecture Fundamentals, Udemy, 2021

EDUCATION

- Bachelor of Commerce — IGNOU, 2009–2011
- Diploma, Web Design & Development — Cystore IT Academy, 2013